

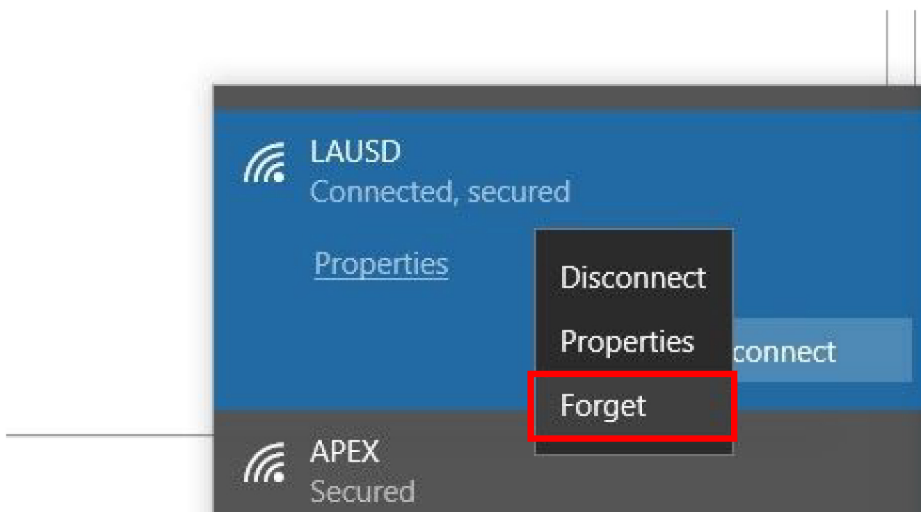
Student Device Not Connecting to WiFi

Forget Network

1. Click the Network Icon



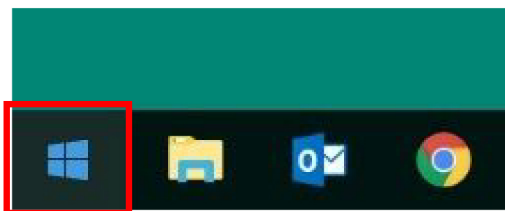
2. Right click (or double finger tap) on the network name you are connected to



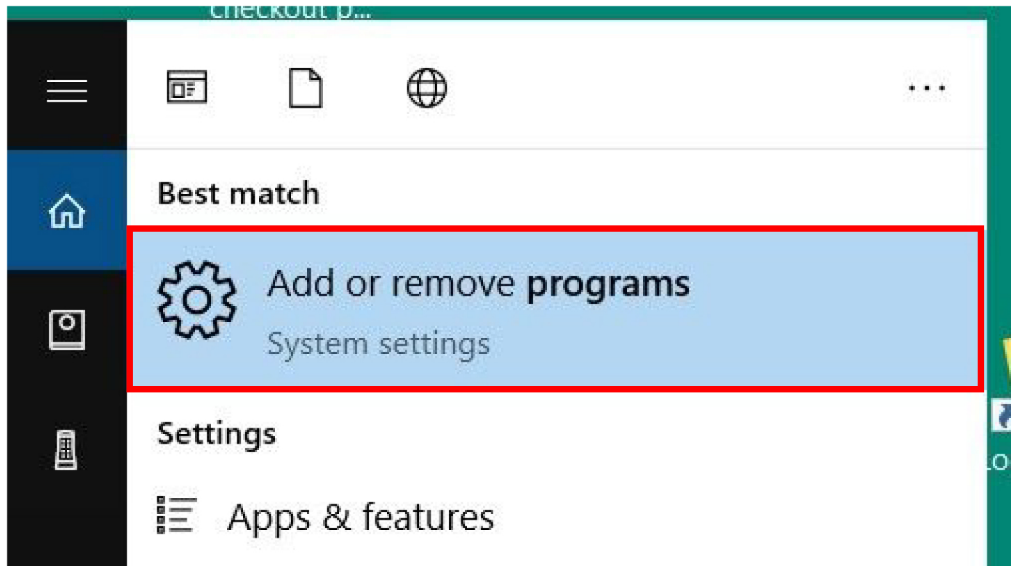
3. Click Forget
4. Reconnect to the network (input password if asked)

Repair GlobalProtect

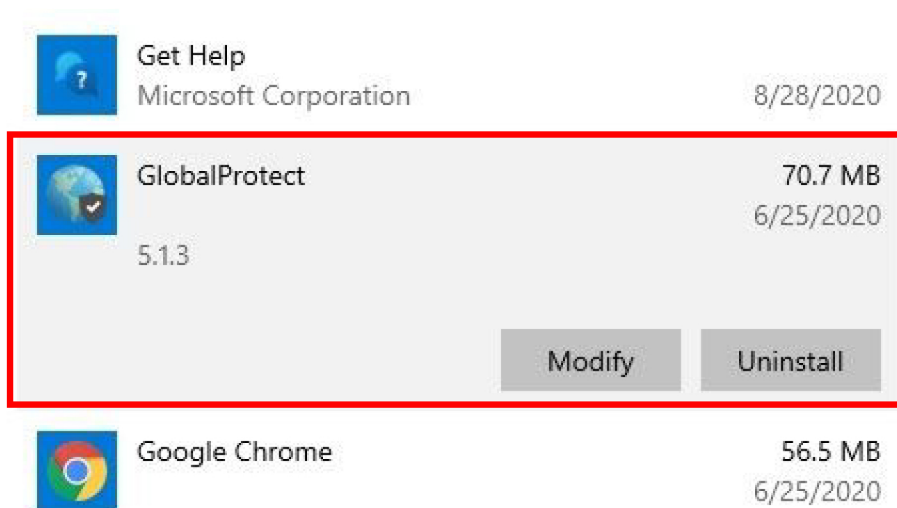
1. Click Start



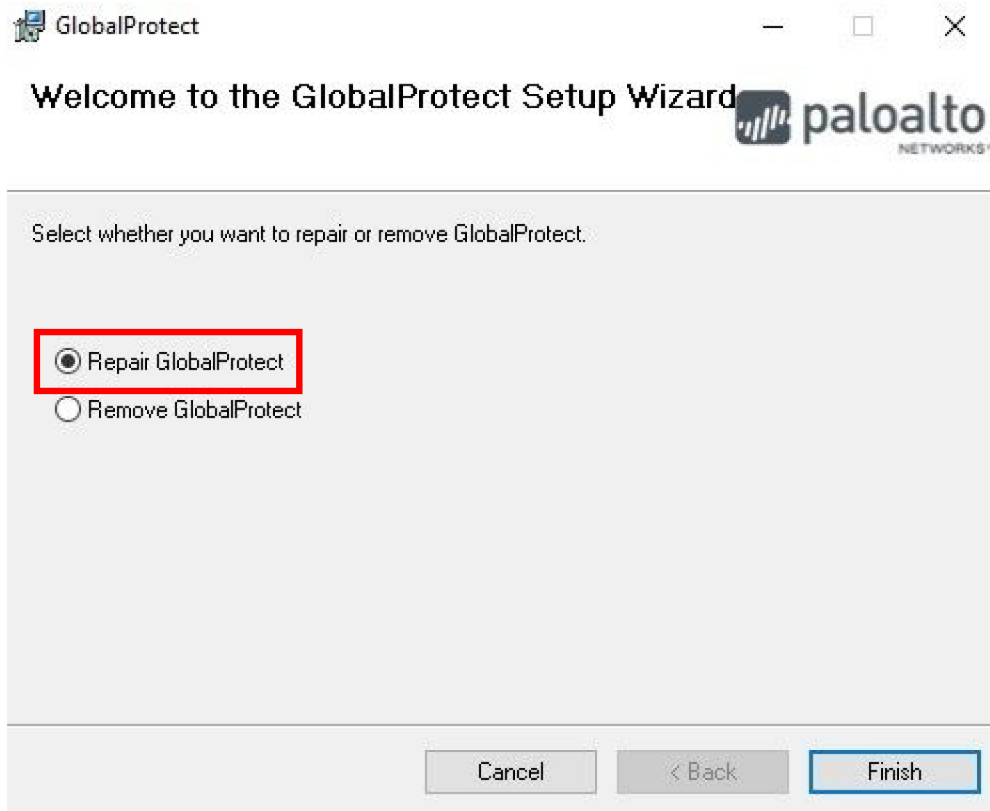
2. Type "program" and select "Add or remove programs"



3. Scroll down until you see GlobalProtect and select it



4. Click Modify



5. Select Repair and click Finish
6. Wait a few seconds for network to re-establish (at this point you can click refresh until the network re-establishes)